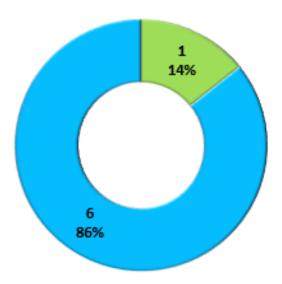


# Performance Measures

Appendix 2 - Adult Services Level Measures -Quarter 2 (1st April - 30th Sept) - 2023/24

### Performance Measures Summary



Performance Key BRAG (Blue, Red, Amber, Green)

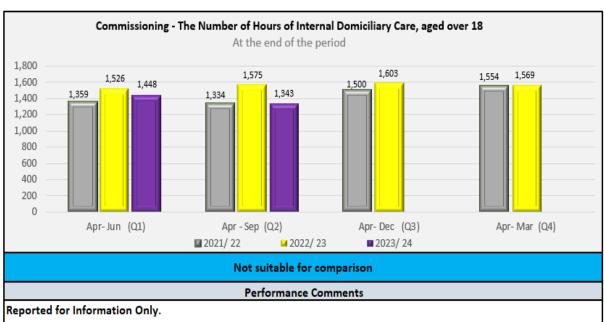
Not suitable for comparison 5% or more below target or previous years performance

Within 5% of target or previous years performance

On target I Achieved direction of travel

# Well Being Objective 2 - All communities are thriving and sustainable

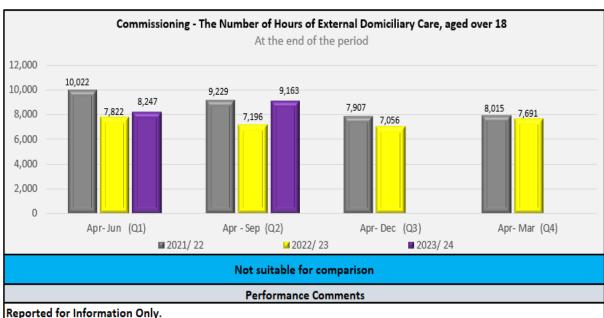
#### 1a.



The hours delivered fluctuate on a frequent basis and the number of people receiving a service has increased. Travelling times have been adjusted to account for the changes to the speed limit which may impact slightly on number of hours available.

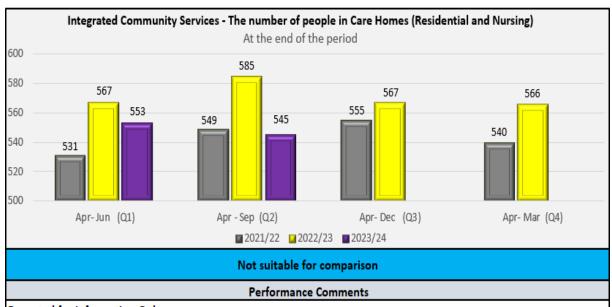
## N.b. 1a and 1b have been split since Quarter 1, where they were shown as one combined graph.

### 1b.



#### Reported for Information Only.

The hours delivered fluctuate on a frequent basis and the number of people receiving a service has increased. Travelling times have been adjusted to account for the changes to the speed limit which may impact slightly on number of hours available.



#### Reported for Information Only.

There has been a slight decrease in the number of people in care homes this quarter. However this remains a variable situation depending on the availability of other options that we are able to provide.

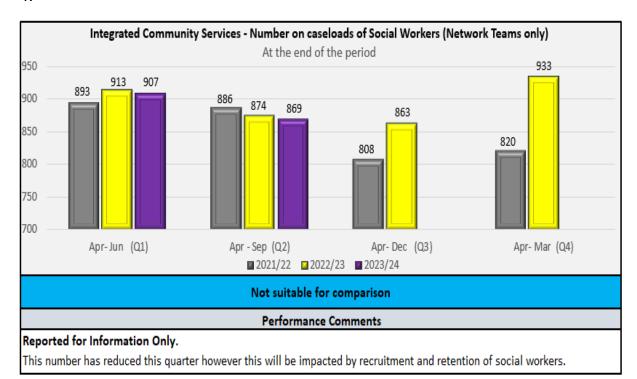
3.



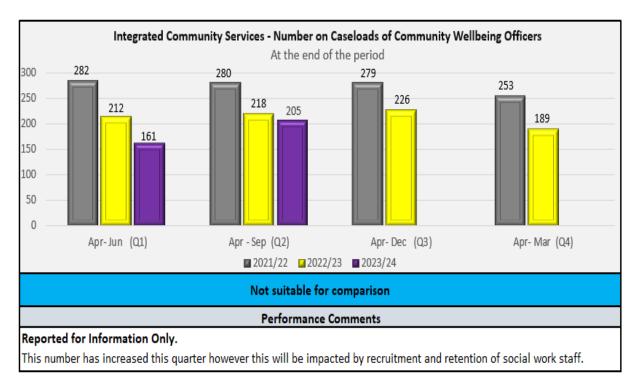
### Target is to reduce the number.

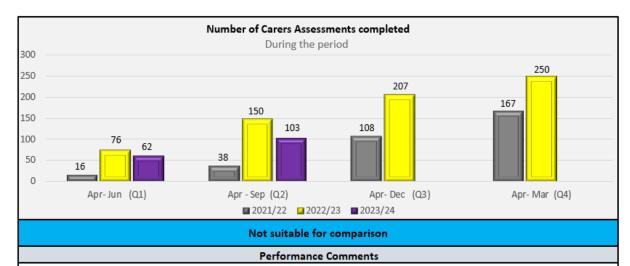
The overall aim is to reduce the number of people with learning disability and mental health issues living within a Supported Living setting. Future plans include setting up a task and finish group with the aim of planning and tracking clients to establish the correct level of care needed, and to look at alternative, step up or step down facilities we could offer.

**Performance Comments** 



5.





Target is to increase the number of assessments completed.

A Demonstrator pilot commenced 23rd August within the Neath network area, as part of an overall unpaid carers review of current provision.

The intention of the Demonstrator pilot project is to increase the numbers of Carers Assessments however due to the implementation timeframe the pilot started halfway through Quarter 2, this impacted the activity as the process took time to embed.